

Online Live Events

Attend a Sickle Cell Society Online Live Event

This document gives a quick run down of how to attend a Sickle Cell Society Online Live Event, as well as troubleshooting, and links to further support.

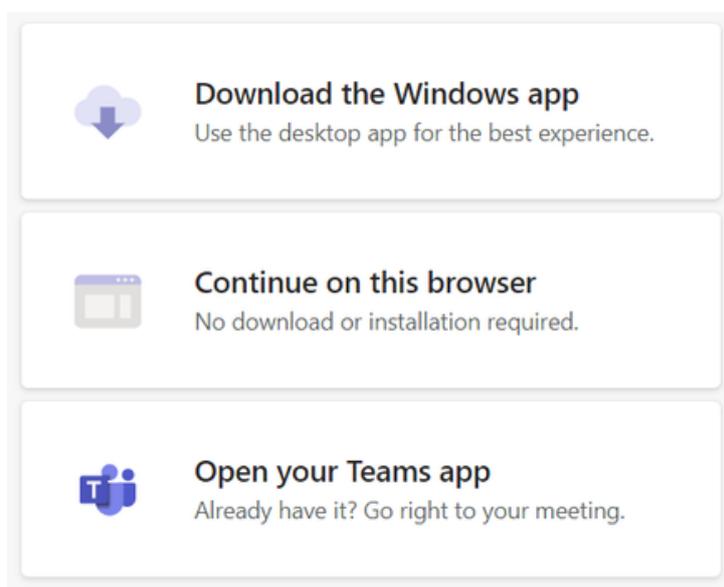
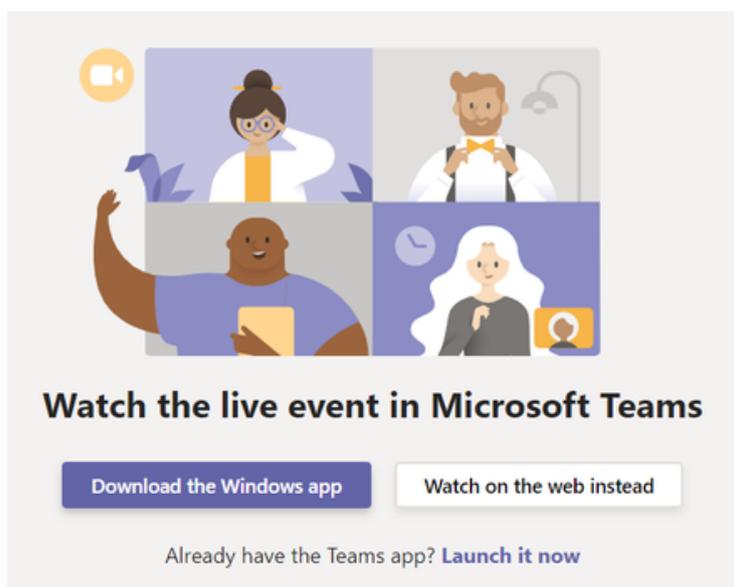


Step One

Click on the link on our website or in our email.

Step Two (For PC/Mac)

You will be taken to a page where you will be prompted to either download the Windows Teams app **or** open the event in your web browser.



It will look like one of these two screens

Step Two (For Mobile/Tablet)

For mobile/tablet, clicking the link will take you to a page where you will be prompted to download the app. The app is free and you don't need an account to access the event.

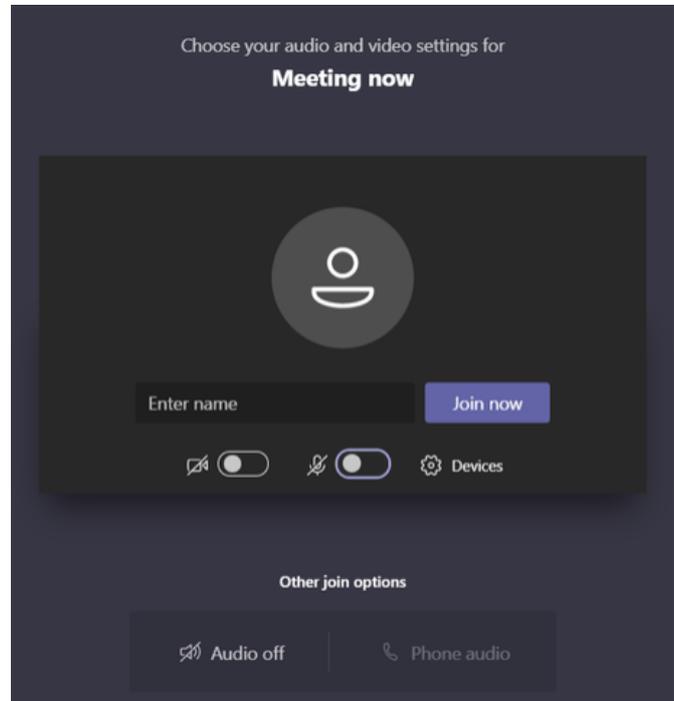
Step Three

Enter your name or join the meeting anonymously - the meeting will then start.

If the meeting hasn't started yet, then you will get this message:

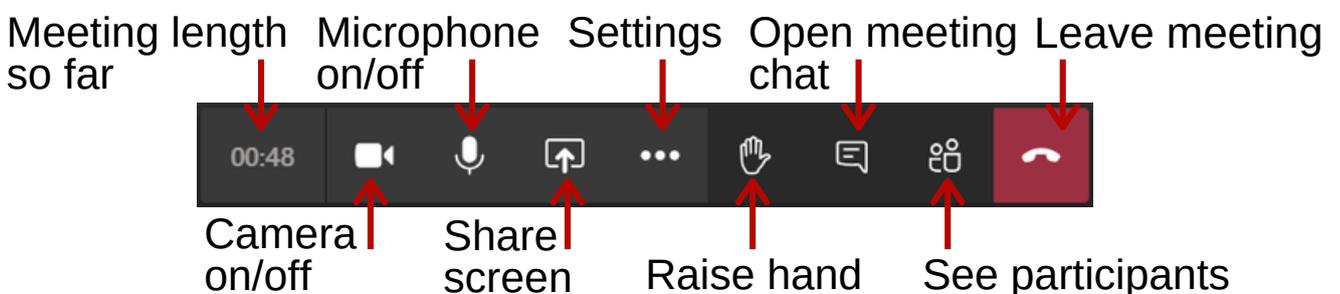
Someone in the meeting should let you in soon

The meeting will then start at the given time.



During the Live Event

At any point during the event there are a few options you can do to adjust your experience.



For some events we will disable certain features, like muting all participants and stopping screen sharing.

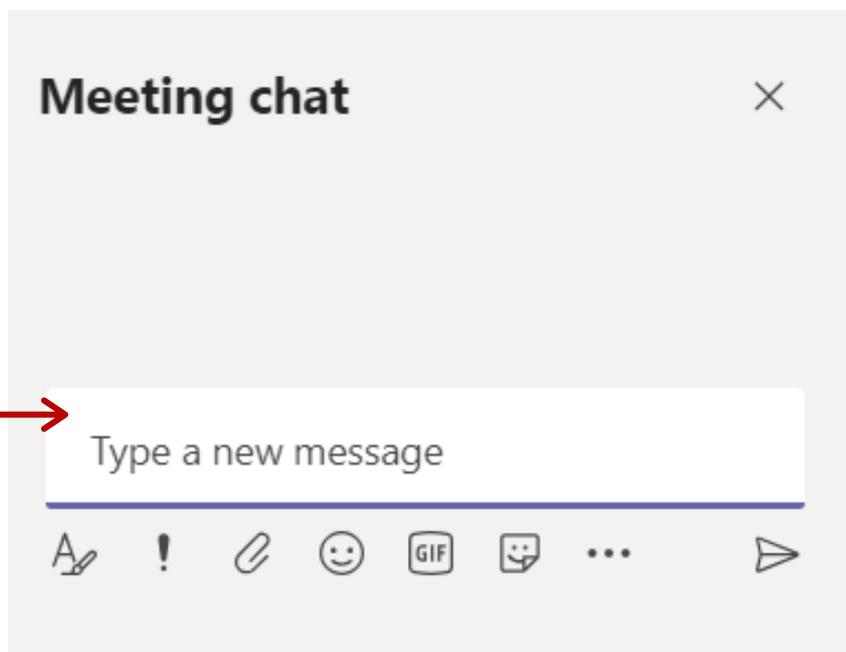
Ask a Question

During some events there will be a Q&A option. This option allows you to ask questions during the event through the Meeting Chat.

Use the Chat Button (as shown above) to open the meeting chat window.

Type your question in the message box.

Your message will then appear in the chat.



During Q&As please only share messages and not other files.

Additional Support

If you are having any technical issues, or need any additional support, please see these links below:

Microsoft Teams Support: <https://support.office.com/en-gb/teams>

Attending a Meeting

[Click here for support attending a meeting in Teams](#)

Troubleshooting:

[Click here for troubleshooting for Microsoft Teams](#)

**We hope to see you at one of our upcoming
Sickle Cell Society Online Live Events!**